



COVID-19 Export Impact survey

Questionnaire

ABOUT THIS QUESTIONNAIRE

The dtic's COVID-19 Export Impact survey aims to identify emerging challenges faced by exporters as a result of the COVID-19 pandemic, policy responses to the pandemic, or the subsequent economic slowdown. All responses to the questionnaire will be kept anonymous, and reporting will only be provided on the summary results of all respondents.

To submit this questionnaire, please email the completed form to ExportBarriers@thedti.gov.za.

1. EXPORTER INFORMATION

Question one asks for information on your export operations. All details in this section, including your and your company's name, can be left anonymous.

Exporter details	
Company name	
Representative's name	
Telephone number	
Email	
Sector	
Number of employees	
Largest export markets	
Export Product/s	
Exit points	
Any additional information	



2. CHALLENGES FACED

Question 2 details the challenges you have faced or expect to face as a result of COVID-19, policy responses to the pandemic, or the ensuing economic slowdown. Please rank your challenges in ascending order, in which 1 is your most serious challenge, and 13 is your least serious challenge. Please do not assign equal rank to two separate challenges.

Challenge	Rank
Closures of borders or other barriers to trade in export markets	
Critical cash-flow shortfall	
Declines in export orders	
Declines in sales prices	
Disruptions in the operation of logistics companies	
Increase in the cost of productive inputs	
Lack of availability of productive inputs	
Lack of trade finance or insurance	
Non-payment of orders	
Reduced or disrupted operations at airports	
Reduced or disrupted operations at sea ports	
Reduced or disrupted operations of road freight	
Shutdown regulations or their implementation	
Challenge not listed here (please provide details below)	



3. SUPPORT REQUIRED

Question 3 asks for your views on potential interventions to manage the impact of COVID-19, policy responses to the pandemic, or the ensuing economic slowdown. Please rank your preferred interventions in ascending order, in which 1 is your preferred intervention, and 11 is your least preferred intervention. Please do not assign equal rank to two separate interventions.

Intervention	Rank
Additional trade financing	
Expanded or normalized operations at airports	
Expanded or normalized operations at sea ports	
Expanded or normalized operations of road freight	
Financial support for marketing and exhibitions	
Financial support to manage logistics disruptions	
Financial support to manage non-payment of orders	
General financing to cover operational costs/working capital	
Matchmaking with importers seeking supply	
Matchmaking with exporters seeking to share freight costs	
Resolution of barriers in export markets	
Intervention not listed here (please provide details below)	